



## **TERMS & CONDITIONS AND PRIVACY POLICY**

This page provides information about the privacy policy applied to access and/or use of [www.firststarsportsacademy.ae](http://www.firststarsportsacademy.ae) and registering with The First Star Sports Academy - Sole Proprietorship L.L.C.

"Personal information" is essentially information from which you can be identified. This Privacy Policy agreement explains First Star Sports Academy's approach to the handling of your personal information and how we comply with our privacy obligations. By registering and accessing [www.firststarsportsacademy.ae](http://www.firststarsportsacademy.ae) you agree to comply with these Terms and Conditions and all applicable laws, rules and regulations.

### **What Personal Information does First Star Sports Academy collect and why?**

First Star Sports Academy collects personal information from its members and from membership applicants, contractors, employees, and people we do business with.

#### **First Star Sports Academy needs your personal information:**

- a) to provide its members with our services.
- b) to conduct our business (e.g., to administer accounts, charge fees, and to communicate with our members and business contacts).

#### **The personal information we collect about our members includes:**

- a) Identification Information, including each member's name, address, contact details (including telephone numbers and email address), date of birth and an official personal picture ID;
- b) Health Information in case there are medical conditions.

#### **We Also Collect:**

- a) Business contact information from our suppliers and other people we do business with (eg our uniform supplier). This information is needed so that we can manage our business;
- b) "Emergency contact" Information, which we collect from our members for use in the case of an emergency. We suggest that our members tell their emergency contact that they have been nominated for this purpose.



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We reserve the right to take and use photographs and video recordings of your child for publicity and promotional use for First Star Sports Academy.

### **How does First Star Sports Academy uses your Personal Information?**

As indicated, we use personal information to provide our services, to manage and administer club memberships and to operate our business. For example, if you are a member, will use your personal information to process your membership application, charge you membership fees, and administer your account. We will also use your personal information to communicate with you, including answering any enquires you may have.

### **Does First Star Sports Academy share my Personal Information with anyone else?**

Sometimes we outsource or "contract out" specific support services from time to time, and this may mean that our contractors see your personal information. For instance, sometimes, we may hire IT contractors to maintain our databases. All our contractors are subject to strict confidentiality obligations, which means that they are authorized only to use personal information to provide the services or to perform the functions required by us.

We will disclose personal information if we are under a legal requirement to do so (e.g., under a court order, or if required under legislation) or if an authorized request is made from a law enforcement agency. Otherwise, we will only disclose personal information with the consent of the relevant individuals.

### **Is my Personal Information kept secure?**

First Star Sports Academy takes reasonable steps to ensure that the personal information we hold is stored in a secure environment protected from unauthorized access, modification, or disclosure. We remind our staff and contractors of the importance of storing personal information securely, and to treat it as confidential information.



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### **Anonymity**

First Star Sports Academy offers its services to members, and it is not possible to become a member of First Star Sports Academy without providing us with the personal information that is requested in our application forms. We may be able to answer telephone questions without collecting personal information about you, but if you would like to use our club, we need your personal information.

### **Website/Online Privacy**

Generally, First Star Sports Academy will handle personal information collected online consistently with the way that it handles personal information collected offline. Other matters specific to First Star Sports Academy's handling of personal information online are set out below.

#### **a) Cookies**

When you visit our website, we will not collect any personal information unless you chose to provide it to us (e.g., by sending us emails through our website). However, we may collect specific data that does not identify you (sometimes called "web log information") when you visit certain pages, such as the type of browser and operating system you have. We may also use "cookies," which are small files that are stored on your computer and that manage the security and navigation process of the site. You can choose to block these cookies, but some portions of the site may not function correctly if you do. This type of data is collected for statistical purposes only, and while cookies will identify your computer, they are unlikely to identify you personally.

#### **b) Site security policy**

Our website uses up-to-date technology to maximize the security of your personal information.



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### **Legal Notice**

Visitors to our website are required to accept the following terms and conditions in return for the information given about us, our business and the services we provide.

### **Conditions of Use**

1. We use our reasonable efforts to include accurate and up-to-date information on our web pages. Information is for guidance only and is not intended to form any part of a contract and can be subject to change without notice. We shall not be liable for any direct, indirect, incidental, consequential or cumulative losses or damages arising out of the use or inability to use these pages, any errors, misrepresentations or omissions on the material contained on them.
2. The information on these web pages has been prepared with reasonable care and is believed by us to be legal, honest, decent, and truthful as of the date of its preparation.
3. You agree that the material downloaded or otherwise accessed through the use of our web pages is obtained entirely at your own risk and that you will be solely responsible for any resulting damage to software or computer systems and/or any resulting loss of data even if we have been advised of the possibility of any such damage.
4. We do not accept any liability in connection with any third-party websites which may be linked or accessible through our website, and we do not endorse or approve the contents of any such site.
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